

*Welcome back to Bali, Indonesia!*

# ASIAN CREDIT UNION FORUM 2024



**Rooted Resilience:**  
Bridging Gaps for  
Sustainable Future  
of Asian Credit Unions

***Pre-Forum Workshop: September 2 - 4, 2024***

***Forum: September 5 - 7, 2024***

***Venue: Prime Plaza Hotel & Suites Sanur***



***CEOs (Federation)***



***CU Executive Society***



***Women & Youth***



***Organizer:***



***Host:***



**US\$ 100 Discount when you register by May 31, 2024**



# Rooted Resilience: Bridging Gaps for Sustainable Future of Asian Credit Unions



Dear friends,

We are delighted to invite you to the Asian Credit Union Forum 2024, a groundbreaking event set against the stunning landscapes of Bali, Indonesia. From September 5-7, 2024, join us for an immersive experience that goes beyond a conference—it's a journey into the future of credit unions in Asia.

## Theme: Rooted Resilience - Bridging Gaps for a Sustainable Future

Resilience becomes the cornerstone for sustainable growth in a rapidly evolving financial landscape. The "Rooted Resilience" theme reflects our commitment to navigating challenges, fostering innovation, and bridging the gaps between credit unions and a sustainable future.

### What Awaits You:

**Engaging Discussions:** Immerse yourself in thought-provoking discussions led by industry leaders and visionaries, exploring the latest trends, challenges, and opportunities in the credit union sector.

**Innovative Strategies:** Discover cutting-edge solutions and strategies that will empower credit unions to adapt, evolve, and thrive in the ever-changing financial ecosystem.

**Networking Extravaganza:** Forge connections with like-minded professionals, exchange ideas, and build collaborative partnerships that will shape the future of Asian Credit Unions.

Bali's natural beauty and vibrant culture provide the ideal backdrop for inspiring ideas and creative thinking. The Credit Union Central of Indonesia is excited to share the warmth of Indonesian hospitality, ensuring an unforgettable experience both inside and outside the conference room.

*The Asian Credit Union Forum 2024 is not just a gathering—it's a transformative experience. Join us as we pave the way for a resilient and sustainable future for credit unions in Asia.*

**Register by May 31, 2024, to Save US\$100!**  
**We Look Forward to Welcoming You to Bali!**



Pre-Forum  
Workshop  
September 2-4, 2024

**CEOs Workshop** – exclusively for CEOs/General Managers of ACCU Member organizations (National Federations)

**Asian CU Executive Society (ACUES)** – open CEOs/GMs and senior executives of a primary credit union.

**Women & Youth** – Women leaders and staff in charge of Gender promotion in federations/credit unions and young professionals and leaders aged 35 below

September 4, 2024

Arrival of Forum Participants

September 5, 2024

08:00 – 12:00	Credit union visit and cultural immersion
12:00 – 13:30	Lunch
14:00 – 17:00	Cultural Immersion
18:00	Dinner



September 6, 2024

8:00 – 10:00	Inaugural Sessions
10:00	Morning Break
10:30 – 11:30	<b>Plenary 1:</b> State of the World Credit Unions: Bridging the Worldwide Gaps
11:30 – 12:30	<b>Plenary 2:</b> Transitioning from the Bangkok Declaration to Action: Implementing Best Practices and Shaping Future Initiatives
12:30	Lunch Break
13:30 – 15:00	<b>Plenary 3:</b> The Role of Credit Unions in Addressing Socio-Economic Challenges in Asia
15:00	Afternoon Break
15:30 – 17:00	<b>1. Financial Inclusion:</b> Microfinance and Small Business Lending: Enhancing Access to Credit for Underserved Communities <b>2. Generation:</b> Bridging Generational Gaps: Strategies for Serving and Engaging Members of All Ages <b>3. Sustainability:</b> Unlocking Potential: Harnessing Artificial Intelligence for Enhanced Member Experiences and Operational Efficiency in Credit Unions
18:00	Dinner & Indonesian Night

September 7, 2024

08:00 – 9:00	<b>Plenary 4:</b> Empowering People & Communities: Desjardins Cooperative Financial Group’s Journey to Inclusion & Resilience
9:00 – 10:00	<b>Plenary 5:</b> Community Engagement & Impact: Leveraging CU Networks for Social Development, NACUFOK’s Experience
10:00	Morning Break
10:30 – 12:00	<b>1. Financial Inclusion:</b> Member Education & Empowerment: Promoting Financial Wellness & Inclusion <b>2. Generation:</b> Navigating the Digital Divide: Equipping Members of All Generations for the Digital Banking Era <b>3. Sustainability:</b> Policy Advocacy & Regulatory Frameworks: Shaping the Future of CU Movements in Asia
12:00	Lunch Break
13:30 – 15:00	<b>1. Financial Inclusion:</b> Empowering Women in CUs: Strategies for Closing the Gender Gap & Fostering Inclusive Leadership <b>2. Generation:</b> Generational Succession Planning: Building Leadership & Talent Pipelines for the Future <b>3. Sustainability:</b> Environmental Sustainability & Green Recovery: Opportunities & Challenges for CUs
15:00	Afternoon Break
15:30 – 16:30	<b>Plenary 6:</b> Ethical Governance & Good Practices: Upholding Values in CU Operations
16:30 – 17:00	<b>Plenary 7:</b> Forum Recommendations and Closing
19:00	International Night



# Unlock Your Future:

## Reasons to Attend the Asian Credit Union Forum 2024



### Insights and Connections:

Explore challenges and future trends in credit union services & connect with industry professionals for valuable insights.

### Learning and Development:

Guarantee transformative learning experiences, obtain continuous learning resources, and gain hands-on experience in best credit union practices.

### Networking and Global Perspectives:

Customize your learning through interactive workshops, renew friendships, and build international connections for cutting-edge knowledge and leadership enhancement

## REGISTRATION FEE

Conference	Early Bird ( Payment Received Before May 31, 2024)		Regular ( Payment Received After May 31, 2024)	
	Single (USD)	Twin (USD)	Single (USD)	Twin (USD)
CEO/ GM /Asian Credit Union Forum and AGM Sep 2-8, 2024	1,250	900	1,350	1,000
Pre-Forum Workshop & Asian Credit Union Forum Sep 2-7, 2024	1,100	800	1,200	900
Asian Credit Union Forum Sep 5-7, 2024	800	600	900	700
Asian Credit Union Forum & AGM Sep 5-8, 2024	900	700	1,000	800
Non-Member Fee	100	100	100	100

### METHOD OF PAYMENT:

- Bank Transfer (please request ACCU the bank account details & send receipt of bank transfer by e-mail copy to [accumail@aaccu.coop](mailto:accumail@aaccu.coop))
- Credit card using ACCU Donation Payment Gateway: <https://aaccu.coop/donate.html>
- For group registration, payment can be made through ACCU member organization. Official receipt of payment should accompany the registration form.

### CANCELLATION & TRANSFERS:

- If you cannot attend, a substitute delegate is welcome to participate in your place (same gender) at no additional charge provided you inform us on or before July 15, 2024.
- A full refund, less a 20% administrative charge, will be given if cancellation is received in writing on or before July 15, 2024.
- A 50% refund will be given if cancellation is received in writing at least seven working days (August 25) prior to the forum. Cancellations received less than seven days before the forum cannot be refunded.

The registration fee covers the following: accommodation in single or twin-sharing room, Meals from dinner on the day of arrival to breakfast on the day of departure, Conference materials, and credit union visits, conference kit, and credit union visit.



The Association of Asian Confederation of Credit Unions is the regional organization for credit unions that represents more than 54 million members from more than 35,900 credit unions in 25 countries. Established in 1971, ACCU works in partnership with members to promote and strengthen credit unions as effective instruments for the socioeconomic development of people. ACCU provides platform for learning to leaders and professionals in credit unions.

Host:



Credit Union Central of Indonesia the national apex body for credit unions in Indonesia. Established in 1970 as counselling office for credit unions, CUCO's role has evolved to promote and strengthen credit unions so as to enable them provide quality services that improve lives of people. CUCO represents 3.3 million individual members from 970 credit unions across Indonesia.